

Your **peace of mind**

That's the **Pro-Tec Promise!**

erti

At Pro-Tec Plumbing & Air, we are proud to offer the highest quality plumbing and air services in Southwest Florida. From running toilets and leaky faucets to high-end fixture installation, our work is fully guaranteed. You can count on us to get the job done right – the first time.

The Pro-Tec Story

In 2008, Master Plumber Richard "Rick" Hume started Pro-Tec from the back of his pickup truck with just a few tools. With a background in large-scale

plumbing projects for oil refineries and wastewater treatment plants, Rick quickly became one of the top plumbers in Southwest Florida.

Rick's younger brother, Brandon, helped hand-dig Pro-Tec's first contracted home in 2009. He joined the team permanently in 2011 as vice president and co-owner.

Together, the brothers' combined expertise has grown Pro-Tec into a successful company with a heart for the Southwest Florida community. Today, Pro-Tec sets a new standard of excellence for both commercial and residential clients seeking high-quality, reliable plumbing and air conditioning services. SMART PLUMBING TECHNOLOGY

What Can Smart Plumbing Technology Do For You?

Brandon and Richard Hume

Smart water technologies are the next frontier for the modern, connected home. In fact, 41% of homeowners say a proactive device that alerts them about water leaks in their residence is highly appealing. Think about it: What if a pipe bursts when you are on vacation? Has the toilet flapper been quietly wasting water – and money – for months?

Water damage ranks as the second most common home insurance claim. About one in 50 insured homes has a property damage claim due to water damage or freezing each year. Of homeowners who experienced a water leak in the past two years, 57% spent more than \$5,000 on cleanup costs and 15% spent \$20,000 or more.

Homeowners will benefit greatly from the ease and reassurance that home-automation solutions provide. Adding smart water technology to your home will help to minimize future insurance claims, increase the value of your home and give you the peace of mind that you deserve.

Modernize Your Home with Pro-Tec Call 239.261.1000

NOW Serving Naples Fort Myers Babcock Ranch Ave Maria

TO SCHEDULE YOUR SERVICE VISIT US AT PTPFLORIDA.COM OR CALL US AT 239-261-1000.

CLEAN & PURE WATER FOR YOUR ENTIRE HOME

Why You Should Consider a Whole-Home Water Filtration System

As Southwest Florida residents know, our tap water contains trace amounts of contaminants such as arsenic, lead and mercury. There's only one way to ensure your drinking water is clean and safe: Invest in a whole-home water filtration system.

Whole-home water filtration systems provide the cleanest, purest water for your entire home from drinking water kitchen sind

- from drinking water, kitchen sinks and icemakers to tubs, showers, dishwashers and washing machines.

Thankfully, Pro-Tec Plumbing & Air has developed a proprietary, low-maintenance system that guarantees pure drinking water. Our system is customized to each individual home's size, and deploys years of knowledge along with the most advanced technology available. We have the science to prove it!

For a personalized quote, contact Pro-Tec at 239.261.1000

BENEFITS & ADVANTAGES

- Increases Overall Health and Safety
- Extends the Life of Your Appliances and Plumbing System
- Helps the Environment
- Lessens Skin Irritation
- Reduces Corrosion
- Removes Chlorine and Chloramine
- Prevents Magnesium and Calcium Build-Up
- Eliminates Limescale and Mineral Deposits
- Avoids Salt and Other Chemicals
- Minimizes the Need for Single-Use Plastic Water Bottles

TO SCHEDULE YOUR SERVICE VISIT US AT PTPFLORIDA.COM OR CALL US AT 239-261-1000.

VALUE & FUNCTION

MOST COMMON PLUMBING Services

Professional work is paramount to ensuring the life, value and function of both residential and commercial plumbing fixtures. Here are the most popular services chosen by Pro-Tec's discerning clients to keep their plumbing systems running smoothly and efficiently.

- 1. Kitchen and Bathroom Faucet Replacement
- 2. Garbage Disposal Replacement and Service
- Standard Water Heater Replacement and Service
- Tankless Water Heater Replacement and Service
- 5. Whole-Home Repipes
- 6. Whole-Home Water Filtration Systems
- 7. Hydro-Jetting Services
- 8. Bath and Kitchen Renovations
- 9. Toilet Rebuilds
- 10. Code Compliance Upgrades
- 11. Special "One-of-a-Kind" Projects
- 12. Camera Inspections
- 13. Install Touchless Faucet Fixtures



Serving Up Plumbing Solutions for Restaurants

Don't let plumbing problems cause expensive damage, downtime or disruption to your restaurant business. Instead, keep your operations running smoothly with Pro-Tec's proactive services. Our reliable professional technicians will supply the experience, technology and manpower to eliminate stoppage, clogs, grease and other common restaurant plumbing problems. *We're ready to meet all of your plumbing needs with*:

- Yearly and Semi-Annual Maintenance Memberships
- Emergency Services Available 24/7
- Commercial & Residential Hydro Jetting
- Grease & Clog Removal
- Renovations & Remodels
- Camera Inspections
- Sewer & Storm Drain Cleaning
- Proactive Plumbing Inspection Services

SERVICES SPOTLIGHT COMMERCIAL/BOOSTER PUMPS

Don't Let the Pressure Get To You!

For more than a decade, Pro-Tec Plumbing & Drains has served as a trusted source of expertise and high-quality plumbing systems for commercial clients seeking advanced water pressure solutions. Our reputation speaks for itself. *Trust us with your:*

- Annual Booster Pump Service Contracts
- Emergency Booster Pump Repairs (24/7)
- Annual Maintenance Contracts
- Camera Inspections

- Commercial & Residential Re-Pipes
- On-Call Plumbing and HVAC Services (24/7)
- HOA & CAM Association Services



Contact us today for a customized quote to service your apartment building, retail center, restaurant, entertainment venue, condo association, school or medical facility in Southwest Florida.

TO SCHEDULE YOUR SERVICE VISIT US AT PTPFLORIDA.COM OR CALL US AT 239-261-1000.

12 Reasons Why Your Air Conditioning has no chill



- **1.** Bad or Broken Thermostat
- 2. Circuit Breaker Tripped
- **3.** Wrong Thermostat Settings
- 4. Clogged Air Filter
- 5. Blocked AC Condenser
- 6. Dirty Evaporator Coil

- 7. Bad or Failing AC Capacitor
- 8. Broken Fan Motor
- 9. Bad or Failing AC Compressor
- **10.** Low Refrigerant
- **11. Undersized AC Unit**
- **12.** Air Duct Leaks

Pro-Tec repairs, maintains and installs ALL residential HVAC brands.

Mythbusters: The Air Conditioning Edition



Test your knowledge of heating, ventilation and air conditioning (HVAC) systems against these common myths and misconceptions. For more information, visit the Pro-Tec blog at **ptpflorida.com** for more tips, tricks and insider knowledge from our pros.

BIGGER IS BETTER.

Fact: More size, also expressed as tonnage, will not equate

to better cooling or reduced energy bills. In fact, a unit that is too large for your property may perform worse, if it starts and stops more frequently. Instead, what matters most is having your technician perform a Manual J load calculation. This will identify the correctly sized air conditioner.

SEER RATING IS ALL THAT MATTERS FOR ENSURING EFFICIENCY.

Fact: While a SEER rating is a good gauge of potential efficiency, a bad installation is a far bigger indicator of efficiency and expected lifespan than your SEER rating. Other factors also impact efficiency, such as the status of your equipment, how clean or dirty the ductwork is, and whether your filter is clogged enough to inhibit airflow.



Fact: This is one of the most dangerous myths that Pro-Tec encounters. But maintenance should be proactive, not reactive, because waiting for problems will cost you twice in money and comfort. Additionally, most major air conditioning brands will not honor your warranty if it is not being serviced yearly. Finally, ignoring regular maintenance takes years off the life of your system. It's the difference between a unit that lasts 8 to 12 years at best, instead of the typical 15 to 20 years. **MYTH TO REPLACE AN AIR CONDITIONER BEFORE** IT DIES.

Fact: If your air conditioner is on its last legs, it's not operating anywhere near maximum efficiency. That's going to cost you money and comfort when it breaks down, which usually happens during the first unbearably hot days of the spring or early summer. There's a rush for installations and service during these days, resulting in delays while you're waiting for service. It's not worth the risk.

If it's close to dying, you will have to replace it eventually anyway. Why not start saving on utility costs now instead of later? Equipment only gets more expensive year to year, so the replacement will increase in price with each passing year. Speak with your trusted HVAC partner to figure out when it makes the most sense to replace your existing equipment.

Contact Pro-Tec for a Second Opinion 239.261.1000

4.





WHAT MAKES PRO-TEC DIFFERENT?

- 24/7 HVAC Emergency Service
- Same Day Appointments
- Next Day New HVAC installation when purchasing in-stock units
- Maintenance Plans Available (See Page 5)
- Most Major Brands Provided for Service and Installation.
- Single Family Residential, Commercial & High-Rise Applications
- Temporary Air May Be Provided During an Installation
- Monthly Specials Offered (Go to PTPFLORIDA.COM)

How Long Will My Air Conditioner Last in Florida?

To beat the summer heat, a heating, ventilation and air conditioning (HVAC) system can make all the difference for your home or business. But even a reliable, high-quality air conditioner that functions as part of a central heating and air system will need a replacement after 15-20 years of faithful service. In a warm climate like tropical Southwest Florida, that estimate shortens to 10-15 years.

So how do you know when your air conditioner needs to be replaced?

COMMON WARNING SIGNS

- Compressor failure
- Skyrocketing energy bills
- Visible corrosion or leaks around the condenser
- Odd sounds or loud noises from HVAC system
- Drastic increase in dust around your home
- Difficulty achieving a comfortable, consistent temperature
- Repairs cost more than 50% of replacement unit cost

If you're on the fence about whether you need to replace your air conditioning system, contact the Pro-Tec experts at (239) 261-1000.

A licensed HVAC technician can inspect your unit to identify the problem, recommending repairs or replacement if needed. Second opinions are always encouraged. Just be sure to always let a professional complete projects, rather than tackling them DIY-style. Working with heating, ventilation and air conditioning (HVAC) units is both complex and potentially dangerous.

Call the Pro-Tec Pros for a Personalized Quote 239.261.1000





Sunlight Financial partners with contractors nationwide to offer homeowners innovative, affordable loans.

Our best-in-class technology and deep credit expertise simplifies and streamlines consumer finance, enabling our strategic partners to quickly and easily provide homeowners with simple access to financing.

We're in it for the long term, with our partners and our customers. We secure financial commitments, then make loans available, fairly and responsibly.

We care deeply about user experience, and keep contractors and homeowners top of mind in our online portal and flexible APIs.

We work with our strategic partners to create financial products that we believe in. And we hire, train, and develop teammates committed to providing service and support as reliable as the sun itself.

WHY SUNLIGHT FINANCIAL IS THE BEST

- Flexible financial options
- Loans to fit your needs
- Low monthly payments
- Deferred interest loans
- Instant credit approval for qualified applicants
- Minimal documentation
- Highly competitive loan rates
- Best-in-class processing
- Flexible APRs and payment terms
- Stable and diverse sources of capital

TO SCHEDULE YOUR SERVICE, VISIT US AT PTPFLORIDA.COM OR CALL US AT 239-261-1000.

Easy Tricks to Extend the Life of Your Air Conditioner

There are several ways that you can help extend the life of your heating, ventilation and air conditioning (HVAC) system, no matter which maintenance plan you prefer.

Check out these simple tips, put together just for you by the experienced professionals at Pro-Tec.



INVEST IN AN HVAC MAINTENANCE PLAN.

During your maintenance appointment, Pro-Tec's certified technician will inspect all parts of the heating and cooling system. This is very important to the efficiency and lifespan of the air conditioner. If any parts are worn or damaged, Pro-Tec will repair or replace them as needed. Indoor comfort will improve with full functionality, and also results in lower heating and cooling expenses.



CHANGE THE AIR FILTER ON A REGULAR BASIS.

This normally means once every month rather than two or three months. A clogged filter hinders airflow and makes your air handling system work harder than necessary to heat and cool your home. This consumes excessive amounts of energy, increases your heating and cooling expenses, and adds wear and tear that decreases your air conditioner's lifespan.



CUSTOMIZE YOUR HOME'S LANDSCAPING.

Ideally, trees and shrubs should shade the western exposures of your house. Any plants near the exterior of your air conditioning unit should be at least three to five feet away. When plants or shrubs touch the outdoor unit, it can lead to damage and decrease the unit's lifespan.



Licensed & Insured CFC1427811 • CAC1821149

6.



We Take Pride in a Job Well Done

BUT DON'T TAKE OUR WORD FOR IT...

SEE FOR YOURSELF WHY OUR CUSTOMERS KEEP COMING BACK TO PRO-TEC FOR MORE.

Jay was very pleasant and Emmanuel was outstanding: prompt, John was efficient, professional knowledgeable. He fixed the leak respectful, and knew his stuff! This is and worked extra hard at fixing my and gave me several estimates for the second time we've used Pro-tec stormwater culvert pipes on both replacing the water heater. and would definitely use them again! sides of my property. A very good experience. Service: Toilet repair RALPH L. Service: Water heater repair WILLIAM S. (5 STARS) **HEIDIA.** (5 STARS) (5 STARS) $\star\star\star\star\star$ $\star\star\star\star\star\star$ ***** Emmanuel was very efficient, Fantastic great job ask for Marty. Brandon was wonderful and courteous and cooperative, as been Came out with in a hour stayed till couldn't have been more kind and the case with him on 2 previous calls. done about 3 hoursGreat experience. professional. Would recommend this Service: Faucet installation Service: Repair HVAC company to everyone! LINDA C. **BILL W.** RAY B. (5 STARS) (5 STARS) (5 STARS) $\star\star\star\star\star$ $\star\star\star\star\star$ $\star\star\star\star\star$ The technician Dennis was courteous, Very cordial man who knew his Marty was very thorough and informative excellent job. business. Good job. informative and did a great job. Service: A/C system maintenance Service: Toilet repair Service: Toilet repair **STEPHEN T.** LINDA C. **CARMELLA S.** (5 STARS) (5 STARS) (5 STARS) $\star\star\star\star\star$ ***** *****

Ou		Your peace of mind.	PRO-TEC Ultimate COMBINATION PLAN	PRO-TEC Deluxe HVAC PLAN	PRO-TEC Signature Plumbing Plan
	Tha	at's the Pro-Tec Promise!			
contr and s of all Com	actor superi your merci ose 	vest Florida's top residential and commercial , we promise to deliver honest pricing, quality work or service. You can count on Pro-Tec to take care plumbing and HVAC needs. al projects are estimated separately. The plan that best meets your needs, y the breathing room!	ANNUAL COST: \$299.00 This plan provides the highest coverage for your home and includes the best of our air conditioning and plumbing services.	ANNUAL COST: \$199.00 This plan focuses on your home's HVAC system to ensure it is ready to weather the next heat wave or cold front.	ANNUAL COST: \$149.00 This plan focuses on your home's plumbing systems to ensure they are running consistently and flowing smoothly all year long.
S	1	Up to 10% off all service calls	×	X	×
LI HE	2	Priority scheduling	X	X	X
PLAN BENEFITS	3	Two HVAC tune-ups per year	X	X	X
PLAI	4	One plumbing inspection per year	X		×
	5	Confirm proper cooling and temperature split	X	X	
	6	Clean and replace returns with provided media	X	X	
	7	Flush and clean condensate drain line	X	X	
	8	Clean primary drain pan	X	X	
	9	Environmentally safe outdoor coil cleaning	X	X	
	10	Test all safety sensors and/or switches	X	X	
	11	Electrical testing of all unit connections and components	X	X	
	12	Monitor refrigerant levels	X	X	
EFITS	13	Inspect and clean indoor coil and blower wheel	X	X	
	14	Check for proper air flow	X	X	
HVAC TUNE-UP BEI	15	Inspect duct system	X	X	
NE-U	16	Clean condensate pump	X	X	
DI C	17	Replace standard batteries in all thermostats	X	X	
HVA	18	Inspect heater	×	X	
	19	Inspect all interior water supply lines	X		×
	20	Inspect and exercise all interior and exterior shut-off valves	X		×
	20	Inspect all faucets for proper connection and water flow	X		×
ANT	21	Inspect all drains for proper flow	×		×
APLI)	22	Dye test all toilets for leaks	×		×
CO	23	Inspect garbage disposal(s)	X		X
VISUAL ANNUAL CODE COMPLIANT INSPECTION INCLUDES	24	Perform water quality test	X		×
NCL0	25	Inspect washing machine hoses, connections and drain	X		×
NNN NNN	26	Inspect installation of water heater(s), flush and or descale	X		×
	27	Flush one standard water heater	X		×
VISU	28	Inspect main water shut-off valve, exterior shut-offs and locate main sewer cleanout	X		×

239.261.1000 • ptpflorida.com 🕧 💿 👘

and locate main sewer cleanout

PRO-TEC

8.

Licensed & Insured CFC1427811 • CAC1821149

*All membership plans are based on one kitchen, one water heater, two bathrooms & one A/C unit. Plans are renewed annually and non-refundable. See terms & conditions for details.

VIEW TERMS AND CONDITIONS.

